Mobile (HCX) - Contact Information

Purpose: Use this document as a reference for reviewing contact information from the My Profile menu in the Mobile application.

Audience: Students.

The college mobile applications will look a bit different between the various colleges. This guide is intended as a general overview. Please note that your college may have different images and options available.

Contact Information

- 1. Log into HCX.
- 2. Select the **My Profile** menu on the sidebar navigation.
- 3. Select the **Contact Info** menu item.



- 4. The **Contact Info** page displays to the right.
- 5. In the **Addresses** section, select the **pencil** icon to update your address.

Contact Info					[۵
	General Info	Biographical Info	Contact Info	Emergency Contacts]	
	Addresses		Add Future Addr	Add Address 🗸		
	Home :	2271 Wi	lliams Hl Spokane Valley, WA	A 99206-8416 Spokane 🧪		
	Phones			Add Phone Number 👻		
	Home: PREFERRED			360/555-1212 🧪		
	Emails			Add Email 🗸		
	Home: PREFERRED		20100	00042.HOME@test.com 📝		

- 6. The **Home Address** fields display.
- 7. Edit the address.
- 8. Select the **Save** button.

IOME ADDRESS:	
Country:* United States	Address 1: 2271 Williams Court
Address 2	Address 3
^{city:} Spokane Valley	State: X V
Postal: 99206-8416	County: Spokane
Cancel	Save

- 9. The **Address** is now updated.
- 10. In the **Phones** section, select the **pencil** icon to update your phone number.

General Info	Biographical Info	Contact Info	Emergency Contacts
Addresses		Add Future Add	dress 🗸 🖌 Add Address 🗸
Home:	2271 Williar	ns Court Spokane Valley, W	/A 99206-8416 Spokane 📝
Phones			Add Phone Number 🗸
Home: PREFERRED			360/555-1212 🖍
Emails			Add Email 🗸
Home: PREFERRED		2010	000042.HOME@test.com 📝

- 11. The **Phone** fields display for editing.
- 12. Update the phone number.
- 13. Select the **Save** button.

General Info	Biographical Info	Contact Info	Eme	rgency Contacts
Addresses		Add Futur	e Address 🗸	Add Address 🗸
Home:	2271 Willia	ms Court Spokane Vall	ey, WA 99206-8	416 Spokane 🛛 🧪
Phones			Add	Phone Number 👻
PHONE:				
Country Code Make this phone p	referred	55	Extension	
	Cancel		Save	
Emails				Add Email 🗸
Home: PREFERRED			201000042.HO	1E@test.com 🧪

- 14. The **Phone** number is now displayed.
- 15. Under the **Emails** section, select the **pencil** icon to update your email address.

General Info	Biographical Info	Contact Info	Emergency Contacts	
Addresses		Add Future Add	dress 🗸 Add Address 🗸	
Home :	2271 Williar	ns Court Spokane Valley, W	/A 99206-8416 Spokane 📝	
Phones			Add Phone Number 🗸	
Home: PREFERRED			360/555-5555 🖍	
Emails			Add Email 🗸	
Home: PREFERRED		2010	00042.HOME@test.com 🖍	

- The **Email** fields display to edit.
 Update the email address.
- 18. Select the **Save** button.

Emails	Add Email 🗸
EMAIL:	
Email: 201000042.work@test.com	
Make this email preferred	
Cancel	Save

- 19. The **Email** is updated.
- 20. All **Contact Info** is now updated.

General Info	Biographical Info	Contact Info	Emergency Contacts
Addresses		Add Future Add	dress 🗸 🖌 Add Address 🗸
Home :	2271 Willian	ns Court Spokane Valley, W	/A 99206-8416 Spokane 🛛 🧪
Phones			Add Phone Number 🗸
Home: PREFERRED			360/555-5555 🖍
Emails			Add Email 🗸
Home: PREFERRED		201	.000042.work@test.com 🧪

- 21. You have successfully updated the contact info in the mobile app.
- 22. Process complete.
 - Please get in touch with your college if you require immediate assistance
 with ctcLink. <u>Check out the contact information and highlights for each community and
 technical college.</u>