# **Entering and Updating Electronic Address** (Email)

**Purpose**: Use this document as a reference for entering electronic address information in ctcLink.

**Audience**: College staff responsible for maintaining student information

- You must have at least one of these local college managed security roles:
- ZC CC Personal Information
- ZD CC Personal Information
- ZD CC Super user
- ZZ CC Pers Info NID Update
- ZZ CC Personal Information

You must also set these SACR Security permissions:

• CS 9.2 SACR Security: Basic Requirements for Staff

If you need assistance with the above security roles or SACR settings, please contact your local college supervisor or IT Admin to request role access

# Navigation: Campus Community > Personal Information > Biographical > Address/Phone > Electronic Addresses

- 1. Once the **Electronic Address** page appears, enter **Search Criteria** to identify your student. Next, select **Search**.
- 2. On the page enter the **Email Type** and **Email Address**.
- 3. Check **Preferred** for the primary of several email addresses for the student. You are able to select **Add** button to enter another email address for the student or the **Delete a Row [-]** icon to delete an email address.
- 4. Once information is entered, select **Save**.
  - Note: Students may only have one email address per type and only one preferred email for all types.

#### Process complete.

### **Video Tutorial**

The video below demonstrates the process actions described in steps listed above. There is no audio included with this video. Select the play button to start the video.

## **Video Tutorial via Panopto**

View the external link to **Entering and Updating Electronic Address (Email)**. The link will open in a new tab/window.