


SAP Items #7 & #8: Pass 2 for Breaks in Enrollment & Summer Drops

UAT Overview

Per the 9/14/2022 Financial Aid Maintenance List from FAC on Satisfactory Academic Progress change requests, a solution was requested to:

- Enable the FA SAP Process to read a prior term FA SAP Student Status when there is a break in enrollment and generate an amended SAP Status based on a combination of current Calculated SAP Status and Prior Term SAP Status.
- Handle "Summer Drops" so the system does not read the SAP Status from the Student SAP page for a term where the student dropped prior to the census date.

 For both testing and preparing for the implementation of this SAP customization, it is critical that colleges understand the Statuses and Actions Rules and review/revise their local configurations as needed.

User Acceptance Testing (UAT) for Pass 2 for Breaks in Enrollment & Summer Drops

Session Date/Time: Thursday, May 31, 2023 from 10am to 12pm

UAT Testing Period: Thursday, May 31, 2023 through Friday, June 23, 2023 at 5:00 pm

UAT Sign-Off: June 23, 2023 (No later than 6:30 pm)

UAT Sign-Off Survey: *The link to the survey will be distributed at the appropriate time to the test participants. (ONE survey response per college please.)*

WebEx UAT Session Recording: <https://sbctc.webex.com/webappng/sites/sbctc/recording/d35e2e46e202103ba7fb0050568127c3/playback>

Slide Deck Presentation:



SAP Item 7 & 8 - UAT - Pass 2 with Breaks i-1.pptx

Access Information for the UAT Test Environment

Link to PQA Environment: <https://pt-pqa.peoplesoft-nonprod-aws.ctclink.sbctc.edu/ptpqa/signon.html>

Last Refresh Date: 5/2/2023

Environment Hours: Monday through Friday, 7am to 7pm

Username: Your EMPLID

Password: *Will be shared with testers after the session*

Questions?

Send an email to Amanda Hoover (ahoover@sbctc.edu) and CC Ana Ybarra (aybarra@sbctc.edu).

Trouble Logging In?

Send an email to Caitlin Stein (cstein@sbctc.edu).

Need to Report an Issue?

To report an issue discovered during testing please submit a ticket to the Service Desk and provide as many details as possible, including screenshots, IDs used, and steps taken to produce the issue or error.

Service Desk Ticketing System: <https://servicedesk.sbctc.edu/>

Request Type: ctcLink Support > Testing

Subject: UAT – FA Pass 2 & Summer Drops – *[please add your short description of the issue]*

SAP Functionality Impacted

Statuses and Actions Rules

For both testing and preparing for the implementation of this SAP customization, it is critical that colleges understand the Statuses and Actions Rules and review/revise their local configurations as needed.

The **Statuses and Actions** functionality compares the previous SAP term status with the currently Calculated SAP Status to determine the Final SAP Status.

- **Previous SAP Status:** Select the most recently calculated term or aid year status value to be evaluated.
- **Calc SAP Status:** Select the value of the current calculated SAP status.
- **Final SAP Status:** Select the Overall SAP Status Code for term to be assigned if a student's **Previous SAP Status** and **Calc SAP Status** match the values selected in this row.

Image: Example of a local Statuses and Actions Rules configuration

Navigation: Set Up SACR > Product Related > Financial Aid > Satisfactory Academic Progress > Define Set Up Criteria >> Criteria 1 tab

Previous SAP Status	Calc SAP Status	Final SAP Status		
EXHS	WARN	SUSP	+	-
FLOV	WARN	SUSP	+	-
MAXT	WARN	UNKN	+	-
PLAN	WARN	SUSP	+	-
PROB	WARN	SUSP	+	-

Example: If a student’s prior Calc SAP Status was PROB and the current term evaluation would result in a WARN status, the test would evaluate the Statuses and Actions Rules and would result in a SUSP status, based on the example setup PROB + WARN = SUSP.

How the “Calc SAP Status” is Determined

Each SAP Status code has a Severity level, per the college’s local configuration. After the SAP process has evaluated each test, the program stores the resulting SAP Status for each of those tests under the “SAP Calculation Results” section of the Student SAP page. To the right of each Status is the Severity level. The SAP Status with the highest Severity value will be the “Current SAP Status” for the SAP term being evaluated. This is then used in the Statuses and Actions Rules, if they are being used, to determine the final “Calc SAP Status” on the Student’s SAP page. If the student does not match a Statuses and Actions Rule, then the "Current SAP Status" value will be entered as the "Calc SAP Status" on the Student SAP page.

Image: Student SAP page indicating the severity level of the SAP Statuses calculated for each SAP test

Navigation: Financial Aid > Satisfactory Academic Progress > Maintain Student SAP Data

Student SAP

Term

2201

WINTER 2020

Program

PRFTC

Professional Technical

Plan

MICMCAPT

Health Information Mgmt AAT

Calc SAP Status

SUSP

Suspension-Calculated

Override SAP Status

Updated

User ID

Packaging Status Summary

Not Meeting Satis Acad Prgrs

View Packaging Status Summary

Comments

SAP Calculation Results

Test	Used	Actual	Rule Range From	Rule Range To	Failed	Status	Severity	Exception Used	Term
Academic Standing	N		NA	NA	<input type="checkbox"/>			NA	
Maximum Attempted Units	Y	114.000	101.001	115.000	<input checked="" type="checkbox"/>	MAXW	20	N	NA
Maximum Attempted Terms	N				<input type="checkbox"/>			N	NA
Minimum Current GPA	N				<input type="checkbox"/>			N	NA
Minimum Cumulative GPA	Y	2.620			<input type="checkbox"/>	MEET	10	N	NA
Current Earned Units	Y	1.000	0.000	5.999	<input checked="" type="checkbox"/>	SUSP	50	N	NA
Cumulative Earned Units	Y	88.000			<input type="checkbox"/>	MEET	10	N	NA
Two Year GPA	Y	2.620			<input type="checkbox"/>	MEET	10	N	NA

Pass 1 and Pass 2 Processes

The **Define Evaluation Terms** local configuration defines term to term processing. If the student has enrollment and grade statistics within the Evaluation Term defined for the Term to be processed, the calculation will be considered for Pass 1 Processing. Otherwise, the calculation will use the most recent term with statistics and will be evaluated for Pass 2 Processing.

Note for Fall Term Only: Fall Term is the only row with two Evaluation Terms listed (Spring and Summer), as Summer Term is optional for attendance. Enrollment in either of these two defined terms will result in a Pass 1 evaluation.

The Student SAP Page will indicate in the Processing Message whether the SAP Status was determined via Pass 1 or Pass 2 processing, as well as from which enrollment term it pulled statistics to determine the SAP Status for each of the 8 SAP tests.

Image: Setup terms used to evaluate Satisfactory Academic Progress

Navigation: Set Up SACR > Product Related > Financial Aid > Satisfactory Academic Progress > Define Evaluation Terms

Define Evaluation Terms

Academic Institution WA

Academic Career UGRD Undergraduate

Terms

Find | View All

First 32 of 36 Last

*Term 2233 SPRING 2023

+ -

Evaluation Terms

Personalize | Find |

First 1 of 1 Last

	*Term	Description		
1	2231	WINTER 2023	+	-

Save Return to Search

Add Update/Display

Image: Evaluation Terms setup for Fall

Navigation: Set Up SACR > Product Related > Financial Aid > Satisfactory Academic Progress > Define Evaluation Terms

Define Evaluation Terms

Academic Institution WA

Academic Career UGRD Undergraduate

Terms

Find | View All

First 30 of 36 Last

*Term 2227 FALL 2022

+ -

Evaluation Terms

Personalize | Find |

First 1-2 of 2 Last

	*Term	Description		
1	2223	SPRING 2022	+	-
2	2225	SUMMER 2022	+	-

Save Return to Search

Add Update/Display

Image: Student SAP Page will indicate in the Processing Message

Navigation: Financial Aid > Satisfactory Academic Progress > Maintain Student SAP Data

Student SAP

Q

1 of 2

View All

Term

2201

WINTER 2020

Updated

Program

PRFTC

Professional Technical

User ID

Plan

MICMCAPT

Health Information Mgmt AAT

Calc SAP Status

SUSP

Suspension-Calculated

Override SAP Status

Packaging Status Summary

Not Meeting Satis Acad Prgrs

View Packaging Status Summary

Comments

SAP Calculation Results

Test	Used	Actual	Rule Range From	To	Failed	Status	Severity	Exception Used	Term
Academic Standing	N		NA	NA				NA	
Maximum Attempted Units	Y	114.000	101.001	115.000		MAXW	20	N	NA
Maximum Attempted Terms	N							N	NA
Minimum Current GPA	N							N	NA
Minimum Cumulative GPA	Y	2.620				MEET	10	N	NA
Current Earned Units	Y	1.000	0.000	5.999		SUSP	50	N	NA
Cumulative Earned Units	Y	88.000				MEET	10	N	NA
Two Year GPA	Y	2.620				MEET	10	N	NA

SAP Calculation Data

Current Units Attempted	14.000			
Cumulative Units Attempted	118.000	Cumulative Earned Units Pct	74.58 %	
Two Year NUM of Terms	10			

Processing Information

Process User Id	SFA_SAP_BDRV
Process Date/Time	12/20/19 4:23:23PM
Processing Message	Statistics Calc Pass 1, Term 2197

Issue Overview: Breaks in Enrollment and Summer Drops

In the visual below are four examples of how the FA SAP processing logic is returning an incorrect SAP Status for students who have a break in enrollment.

Example Student "Tan New"

The Summer 2021 SAP Status before the fix was being returned as "WARN", rather than "SUSP" due to the program simply returning the Calculated SAP Status, rather than performing the comparison to the last valid SAP status, where a "WARN" SAP Status and a "WARN" SAP status should have resulted in a suspension (SUSP), rather than simply returning the student back to warning once again.

Example Student "Margo New"

The Summer 2021 SAP Status before the fix was being returned as "WARN", rather than "SUSP" due to the program simply returning the Calculated SAP Status, rather than performing the comparison to the last valid SAP status, where a "PROB" SAP Status and a "WARN" SAP status should have resulted in a suspension (SUSP), rather than simply returning the student back to warning once again.

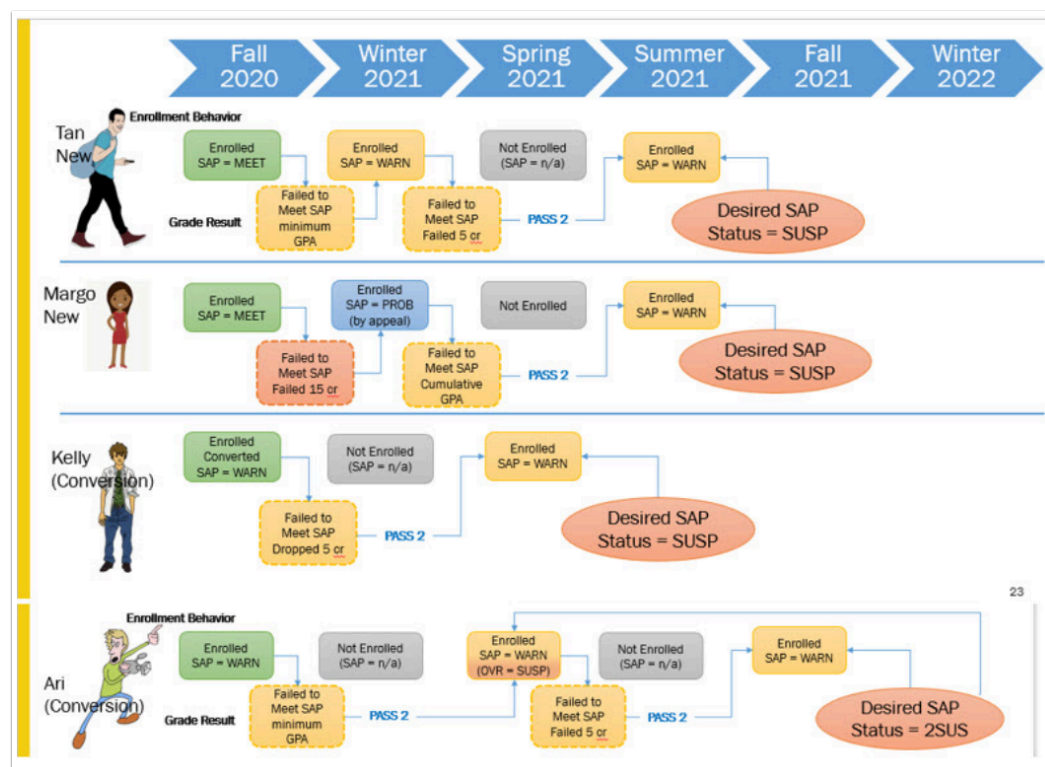
Example Student "Kelly Conversion"

The Summer 2021 SAP Status before the fix was being returned as "WARN", rather than "SUSP" due to the program simply returning the Calculated SAP Status, rather than performing the comparison to the last valid SAP status, where a "WARN" SAP Status and a "WARN" SAP status

should have resulted in a suspension (SUSP), rather than simply returning the student back to warning once again.

Example Student "Ari Conversion"

The Fall 2021 SAP Status before the fix was being returned as "WARN", rather than "2SUS" due to the program simply returning the Calculated SAP Status, rather than performing the comparison to the last valid SAP status, where a "SUSP" SAP Status and a "WARN" SAP status should have resulted in a suspension (2SUS), rather than simply returning the student back to warning once again.



Page Examples of Student Impact Due to Issue

The visual below highlights the issue encountered by FA Offices prior to the fix. In the sample data you can see that SAP was run for Winter 2020 (2201) and evaluated the progress made in Fall 2019 (2197). The highest priority Calculated SAP Status for that term was WARN, but since this was a Pass 1 (no break in enrollment) the SAP program referenced the prior term attended that also resulted in a WARN status. The program then used both WARN statuses in the Statuses and Actions rule of WARN + WARN = SUSP, resulting in the final SAP Status of a Suspension.

Image: Example of student's previous term SAP page

Navigation: Financial Aid > Satisfactory Academic Progress > Maintain Student SAP Data

Student SAP

Term

2201

WINTER 2020

Program

ACADM

Academic

Plan

LASDTAA

Academic Transfer AA DTA

Calc SAP Status

SUSP

Suspension-Calculated

Override SAP Status

Packaging Status Summary

Not Meeting Satis Acad Prgrs

View Packaging Status Summary

Comments

Updated

User ID

SAP Calculation Results

Test	Used	Actual	Rule Range From	Rule Range To	Failed	Status	Severity	Exception Used	Term
Academic Standing	N		NA	NA	<input type="checkbox"/>			NA	
Maximum Attempted Units	Y	79.000			<input type="checkbox"/>	MEET	10	N	NA
Maximum Attempted Terms	N				<input type="checkbox"/>			N	NA
Minimum Current GPA	N	1.380			<input type="checkbox"/>			N	NA
Minimum Cumulative GPA	Y	2.210			<input type="checkbox"/>	MEET	10	N	NA
Current Earned Units	Y	8.000	6.000	11.999	<input checked="" type="checkbox"/>	WARN	20	N	NA
Cumulative Earned Units	Y	61.000	0.00 %	66.50 %	<input checked="" type="checkbox"/>	WARN	20	N	NA
Two Year GPA	Y	2.210			<input type="checkbox"/>	MEET	10	N	NA

SAP Calculation Data

Current Units Attempted	13.000		
Cumulative Units Attempted	79.000	Cumulative Earned Units Pct	64.56 %
Two Year NUM of Terms	6		

Processing Information

Process User Id	SFA_SAP_BDRV
Process Date/Time	12/18/19 2:44:48PM
Processing Message	Statistics Calc Pass 1, Term 2197

The next term that SAP ran for was Spring 2020 (2203). The student did not enroll in Winter 2020 (2201), so the FA SAP Process went back and again evaluated that last term where the student was actively enrolled: Fall 2019 (2197). That term again resulted in a Calculated SAP Status of WARN. Since there was a break in enrollment, the Pass 2 logic was engaged and no evaluation of the Student SAP Status for a prior term was performed. The Final SAP Status was set to WARN. This forced the Financial Aid Office to manually override the Student SAP Status from WARN to SUSP.

Image: Example of Student's current term SAP page that calculated incorrectly due to current problematic behavior in production environment

Navigation: Financial Aid > Satisfactory Academic Progress > Maintain Student SAP Data

Student SAP | Career Exceptions | Term Exceptions

ID: 5 An Institution: WA172 Spokane Falls CC

Career: UGRD Undergraduate Process Term: Calculate SAP

Student SAP

Term: 2203 SPRING 2020 Updated: 03/31/2020 9:28:23AM

Program: ACADM Academic User ID: 1

Plan: LASOTAA Academic Transfer AA DTA

Calc SAP Status: WARN Warning Status-Calculated

Override SAP Status: SUSP Suspension-Calculated

Packaging Status Summary: Not Meeting Satis Acad Prgrs View Packaging Status Summary

Comments:

SAP Calculation Results

Test	Used	Actual	Rule Range From	Rule Range To	Failed	Status	Severity	Exception Used	Term
Academic Standing	N		NA	NA	<input type="checkbox"/>			NA	NA
Maximum Attempted Units	Y	79.000			<input type="checkbox"/>	MEET	10	N	NA
Maximum Attempted Terms	N				<input type="checkbox"/>			N	NA
Minimum Current GPA	N	1.380			<input type="checkbox"/>			N	NA
Minimum Cumulative GPA	Y	2.210			<input type="checkbox"/>	MEET	10	N	NA
Current Earned Units	Y	8.000	6.000	11.999	<input checked="" type="checkbox"/>	WARN	20	N	NA
Cumulative Earned Units	Y	51.000	0.00 %	66.50 %	<input checked="" type="checkbox"/>	WARN	20	N	NA
Two Year GPA	Y	2.210			<input type="checkbox"/>	MEET	10	N	NA

SAP Calculation Data

Current Units Attempted	13.000		
Cumulative Units Attempted	79.000	Cumulative Earned Units Pct	64.56 %
Two Year NUM of Terms	6		

Processing Information

Process User Id	SFA_SAP_BORV
Process DateTime	03/31/20 8:04:58AM
Processing Message	Statistics Calc Pass 2, Term 2197

Background Information on Pass 1 and Pass 2 Behavior

Pass 1 Current System Behavior (No Change):

- When executed, the SAP program will first perform a Pass 1 evaluation for all students who were enrolled in the SAP Evaluation Term, and the Fully Graded Date for that term has passed.
 - If more than one Evaluation Term is configured, then the program will refer to the Final SAP Status on the more recent (or "Max") Evaluation term.
- The Calculated SAP Status is determined by running all applicable SAP tests, per the college's local SAP configuration, then selecting the SAP Status with the highest Severity Level.
- The Statuses and Actions Rules are then used to compare the Calculated SAP Status to the student's Previous SAP Status to determine the Final SAP Status for the term.
 - *See [Financial Aid: SAP Local Configuration Guide](#) for proper local configuration on Define SAP Setup pages for Statuses and Actions and proper term setup on the Define Evaluation Terms page. In order for SAP to process, the system (delivered) requires an 'Active' FA Term Activation page must exist for each student intending to be processed for SAP.

Pass 2 Current System Behavior (Prior to Change):

- If no data exists for Pass 1, student had a break in enrollment, the SAP processing logic will perform Pass 2.
- Pass 2 SAP Status is determined by running all applicable SAP tests and selecting the SAP Status with the highest Severity Level.

- Statuses and Actions Rules are not used in Pass 2; the Calculated SAP Status will not be compared to a Previous SAP Status.
- On the Run Control for the Process SAP option:
 - If the “Update using Most Recent Evaluation Terms (Pass 2)” is selected, then when the program runs Pass 2 it will update the Student SAP page with the results of Pass 2.
 - Otherwise, the program will not update that student’s SAP Status, as Pass 1 results did not exist and Pass 2 will not be posted.

Solution Design

To address the issues raised by colleges a modification to existing SAP processing logic was needed to ensure that student SAP is accurately calculated, not just on those students who continuously enroll [*Current Functionality*], but also for those students who have a break in enrollment [*New Functionality*].

The following changes have been made to the SAP Processing Logic for all SAP Tests:

- Perform the Previous SAP Status and Calculated SAP Status comparison using the [Statuses and Actions local configuration](#) options on Pass 2 (students with a break in enrollment activity).
- Modify the program so when the SAP Process reads the SAP Status from the Maintain Student SAP Data page for a previous term, it compares that term to the enrollment table and will only utilize the Student SAP Status as the Previous SAP Status for comparison if that term *has* enrollment data.

Solution Design Document Attachment (Approved by FA Community on 5/26/2023)



[Solution Design - Pass 2 Statuses and Actions.docx](#)

Testing Details

Steps in the Test Process

- [Select the Students for Testing](#)
- [9.2 Calculating SAP Per Student](#)
- [9.2 Maintain Student SAP Data](#)
- [9.2 Process SAP in Batch](#)
- [Verify the Test Outcomes](#)

Test Scope

In Scope for Testing:


- Students who have had a failure to meet SAP in their academic history in ctcLink, have a break in enrollment and would trigger a different SAP Status from their Calculated SAP Status if a comparison to the Previous SAP Status was taken into account.
- Students who have had a failure to meet SAP in their academic history in ctcLink, have a break in enrollment and would trigger a different SAP Status from their Calculated SAP Status if a comparison to the Previous SAP Status was taken into account and had a record on the Maintain Student SAP Data page for a term they subsequently performed a complete withdrawal from.

Out of Scope for Testing:

- Colleges with no Statuses and Actions Rules configured and/or "Use Statuses and Actions" box on setup is not checked
- Scenarios that will always require human intervention, e.g., appeals and overriding a SAP status to PLAN
- Students who do not have a SAP Status calculated for their previous term of enrollment
- Students who don't match the Statuses and Actions Rules
- Recalculating SAP on a term that has an Override Status on the most recent row for that term

Selecting Your Student Populations for Testing

- Identify a list of at least 5-10 students who have breaks in enrollment in their academic history. Since manually rebuilt transcript students are considered 'out of scope' for this test activity, focus on Financial Aid students who have breaks in enrollment, or complete withdrawals for a term after a SAP Status was calculated during an enrollment period when the college was on ctcLink or were part of your converted student population.
- Test for other data conditions beyond just those impacted by the bug itself to ensure that the program changes did not adversely effect other students' SAP Test results.
- Review the [Recommended Test Scenarios](#) section of this guide to ensure there is at least 1 student (although more than 1 is recommended) per scenario.
- If your college does not have a student that meets a particular criteria you can work with the FA Support Team to determine if another college is covering this scenario or determine how to stage a student that meets that criteria.

 If the student's SAP won't calculate, you may need to check the student's FA Term and make sure that it has an Active row (QRG: [9.2 Building an FA Term](#)).

- 💡 SAP will also not use Statuses and Actions if the previous term of enrollment does not have a calculated SAP Status

Finding Students via Query

The query QCS_FA_SAP_PASS2_SUMMERDROPS has been developed in PQA for testing purposes. It is designed to find students with no enrollment in the term specified who fit into the specified testing scenario.

Prompts:

- **Institution** - Institution code
- **Term w/ No Enrl** - Term with a SAP Status and no enrollment that should be excluded from Statuses and Actions with this new fix
- **Calculated SAP Term** - Current term SAP being calculated
- **Prev SAP Status** - Status of previous term with enrollment ("Prev SAP Status" from Statuses and Actions Rules)
- **Current SAP (Optional)** - SAP Status for current term ("Calc SAP Status" from Statuses and Actions Rules)

Image: Example of query prompts and results to find students with a break in enrollment (non Summer Drop)

Navigation: Reporting Tools > Query > Query Viewer

QCS_FA_SAP_PASS2_SUMMERDROPS - Test SAP #7/#8 solutions

*Institution WA

*Term w/ No Enrl 2231

*Calculated SAP Term 2233

Prev SAP Status SUSP

Current SAP (Optional) WARN

View Results

Download results in : Excel Spreadsheet CSV Text File XML File (1 kb)

View All First 1-10 of 10 Last

Row	Institution	ID	No Enrl Term	No Enrl Term - Calc SAP	No Enrl Term - Override Status	Current SAP Term	Current SAP Term Calc SAP	Current SAP Term - Ovr Status
1	WA	20	2231	SUSP		2233	WARN	
2	WA	20	2231	SUSP		2233	WARN	
3	WA	20	2231	SUSP	PROB	2233	WARN	
4	WA	20	2231	SUSP		2233	WARN	
5	WA	20	2231	SUSP	PROB	2233	WARN	
6	WA	20	2231	2SUS	SUSP	2233	WARN	
7	WA	20	2231	SUSP		2233	WARN	

Image: Example of query prompts and results to find students for Summer Drops issue

Navigation: Reporting Tools > Query > Query Viewer

QCS_FA_SAP_PASS2_SUMMERDROPS - Test SAP #7/#8 solutions

*Institution WA

*Term w/ No Enrl 2225

*Calculated SAP Term 2227

Prev SAP Status WARN

Current SAP (Optional) WARN

View Results

Student was not enrolled for summer, and is enrolled for Fall

Student's current SAP calculation (before Statuses and Actions) and Prev SAP Status match a Statuses and Actions Rule

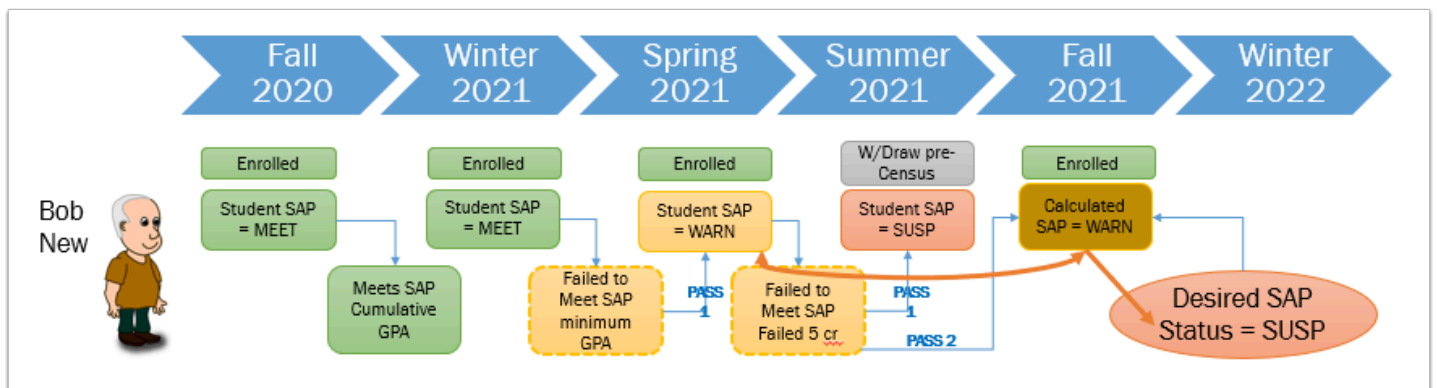
Download results in : [Excel Spreadsheet](#) [CSV Text File](#) [XML File](#) (1 kb)

View All First 1-4 of 4 Last

Row	Institution	ID	No Enrl Term	No Enrl Term - Calc SAP	No Enrl Term - Override Status	Current SAP Term	Current SAP Term Calc SAP	Current SAP Term - Ovr Status
1	WA	20	2225	WARN	PROB	2227	WARN	
2	WA	10	2225	WARN	PROB	2227	WARN	
3	WA	20	2225	WARN	SUSP	2227	WARN	SUSP
4	WA	20	2225	WARN	SUSP	2227	WARN	SUSP

Example Data Scenarios

Scenario 1 - WARN + WARN and a Summer Drop

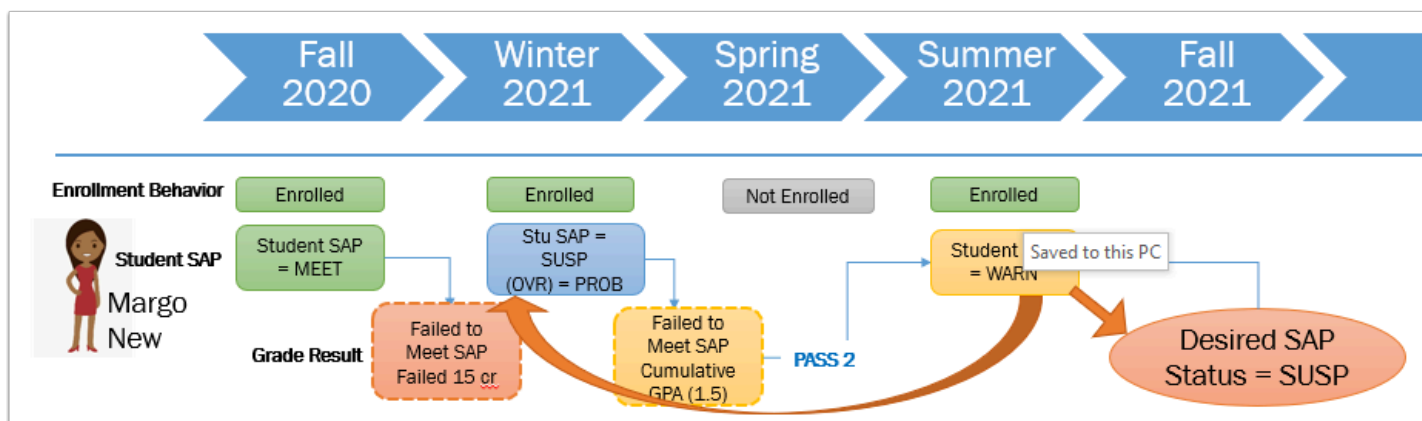


- Failed to meet SAP after grading occurred for Winter 2021 Term, which placed the Student SAP Status for Spring 2021 at "WARN."
- Failed to meet SAP again after grading occurred for Spring 2021 Term, which placed the Student SAP Status for Summer 2021 at "SUSP."
- Student enrolled in Summer 2021 but withdrew from all classes before the start of the term.
- BEFORE FIX:** When SAP would have been run for Fall 2021 it would determine that this student had a 'break in enrollment' and therefore would skip the Statuses and Actions Rules evaluation, thus the student would have a Final SAP Status of "WARN."
- AFTER FIX:** When SAP runs for Fall 2021 it will determine that this student had a 'break in enrollment' and therefore the new logic would read this as a Pass 2 and will perform the Statuses and Actions Rules evaluation as follows:
 - The program will skip the Student SAP Status of "SUSP" from Summer 2021 since there was no enrollment record for Summer 2021.
 - The Statuses and Actions Rules evaluation would instead read the Student SAP Status of "WARN" from Spring 2021 since that is the term with the last enrollment record.
 - The program will treat the Student SAP Status of "WARN" from Spring 2021 as the "Previous" SAP Status and compare it to the Calculated SAP Status of "WARN."

- Thus “WARN” plus “WARN”, as seen in the sample rules below, will result in a Final Calc Status of “SUSP”.

Statuses and Actions Rules			Personal
Previous SAP Status	Calc SAP Status	Final SAP Status	
EXHS	WARN	2SUS	
FLOV	WARN	2SUS	
MAXT	WARN	SUSP	
PLAN	WARN	SUSP	
PROB	WARN	SUSP	
SUSP	WARN	2SUS	
WARN	WARN	SUSP	
ZERO	WARN	2SUS	

Scenario 2 - SAP Override in Prior Term



- Failed to meet SAP after grading occurred for Fall 2021 Term and resulted in a Student SAP Status of SUSP. Student appealed suspension and was placed on Probation for Winter 2021 and manually assigned an Override Status of PROB.
- Failed to meet cumulative GPA so would have failed SAP again after grading occurred for Winter 2021 Term, however the student did not enroll for Spring and SAP was not run.
- **BEFORE FIX:** When SAP would have been run for Summer 2021 it would be determined that this student had a 'break in enrollment' and therefore the program would skip the Statuses and Actions Rules evaluation, thus the student would have a Final SAP Status of WARN for Summer 2021.
- **AFTER FIX:** When SAP runs for Summer 2021 it will determine that this student had a 'break in enrollment', read this as a Pass 2, and perform the Statuses and Actions Rules evaluation as follows:
 - The program will skip Spring 2021 since there was no enrollment record for Spring 2021.

- The Statuses and Actions Rules evaluation will instead read the overridden Student SAP Status of "PROB" from Winter 2021 as the "Previous" SAP Status and compare it to the Calculated SAP Status of "WARN."
- Thus "PROB" plus "WARN", as seen in the sample rules below, will result in a Final Calc Status of "SUSP".

Statuses and Actions Rules			Personal
Previous SAP Status	Calc SAP Status	Final SAP Status	
EXHS	WARN	2SUS	
FLOV	WARN	2SUS	
MAXT	WARN	SUSP	
PLAN	WARN	SUSP	
PROB	WARN	SUSP	
SUSP	WARN	2SUS	
WARN	WARN	SUSP	
ZERO	WARN	2SUS	

Recommended Test Scenarios

- To test for the Pass 2 change conditions tester must identify students who have a break in enrollment and fail one or more SAP Tests.
- To test for the Summer Drop condition, tester must identify students who have a Maintain Student SAP Data page for a term where enrollment was dropped prior to the Census Date and has a SAP Status in a Maintain Student SAP Data page for a prior term where they had enrollment past the Census Date.

How to Verify Your Test Outcomes

Success Examples

Test/Scenario	Expected Outcome
Matches a Statuses & Actions Rule, and the previous SAP does not contain an Override Status	<ul style="list-style-type: none"> • "Previous SAP Status" = Final SAP Status from most recent SAP term where that term value also has enrollment • "Calc SAP Status" = Data used to calculate is from the previous term with

Test/Scenario	Expected Outcome
	<p>enrollment. Status is the highest severity level outcome of all of the SAP tests.</p> <ul style="list-style-type: none"> • "Final SAP Status" = Statuses & Actions outcome
Matches a Statuses & Actions Rule, and the previous SAP contains an Override Status.	<ul style="list-style-type: none"> • "Previous SAP Status" = Override Status from most recent SAP term where that term value also has enrollment • "Calc SAP Status" = Data used to calculate is from the previous term with enrollment. Status is the highest severity level outcome of all of the SAP tests. • "Final SAP Status" = Statuses & Actions outcome
Does not match a Statuses & Actions Rule, and the previous SAP does not contain an Override Status.	<ul style="list-style-type: none"> • "Previous SAP Status" = not used • "Calc SAP Status" = Data used to calculate is from the previous term with enrollment. Status is the highest severity level outcome of all of the SAP tests. • "Final SAP Status" = "Calc SAP Status"
Does not match a Statuses & Actions Rule, and the previous SAP contains an Override Status.	<ul style="list-style-type: none"> • "Previous SAP Status" = not used • "Calc SAP Status" = Data used to calculate is from the previous term with enrollment. Status is the highest severity level outcome of all of the SAP tests. • "Final SAP Status" = "Calc SAP Status"
Add a new row and add a new Statuses & Actions Rule or modify an existing one.	<ul style="list-style-type: none"> • SAP program honors effective dated rows on the Define Set Up Criteria page for the Statuses and & Actions Rules.
Batch Process SAP	<ul style="list-style-type: none"> • No errors • SAP calculates as expected for other SAP tests • Pass 2 honors the new design

Failure Examples

- Unexpected error messages in Process Monitor (for the Process SAP batch process)
- Unexpected error message when selecting the Calculate button the Student SAP page

- Pass 2 does not use Statuses and Actions when the student's scenario matches an already defined Statuses and Actions Rule
- Summer Drop issue persists

Troubleshooting


- SAP will not calculate for a term if the corresponding FA Term is Inactive.
- SAP will not use Statuses and Actions if the previous term of enrollment does not have a calculated SAP Status

Additional Information

Local Configuration Guide

-  Online Materials for Satisfactory Academic Progress Local Configuration :
- Quick Reference Guide(s): [CS: Local Configuration Guide - Financial Aid - SAP Configurations](#)

Security Matrix Mapping Information

-  The information below provides those completing the Security Matrix Mapping templates with the Menus, Pages and Role names needed to execute the User Acceptance Testing relevant to this UAT guide.

Running SAP via Batch Process:

MENU: Main Menu > Financial Aid > Satisfactory Academic Progress > Process SAP

ROLE NAMES: ZZ FA SAP Prcs

Running SAP via Maintain Student SAP Data page:

MENU: Main Menu>Financial Aid>Satisfactory Academic Progress>Maintain Student SAP Data

ROLE NAMES: ZZ FA SAP Prcs