Enhancement Request Status

Purpose: This record of Enhancement Requests provides transparency on the status of historical and on-going governance decisions.

Audience: All ctcLink system users.

Enhancement Request Status Updates

The ctcLink Customer Services Teams have documented all Enhancement Request (ER) forms that have been submitted.

💡 **How to check the status of an Enhancement Request**

The ctcLink Enhancement Request Status lists are updated the first and third Wednesday of each month to align with the [ctcLink Working Group calendar](#).

- You can see where each Enhancement Request is in the governance review process, approval status, and/or any other actions taken.
- The downloadable spreadsheets with multiple tabs allow you to review and sort the data you need.

Pending and Approved Enhancement Requests - Not yet Deployed

- [Pending and Approved Enhancement Tracking Sheet](#)

Approved and Deployed Enhancement Requests

- [Deployed Enhancement Tracking Sheet](#)

Mandated and FYI Items - No WG Approval Required - (Notification/FYI Only)

There are items that appear before Working Group that are required to be deployed to maintain alignment with State and Federal Mandates. Such Items are brought before Working

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Group as informational for acknowledged and (as needed) feedback on solution design impacts or release timing impacts. The following is a list of those items that went before Working Group during this phase:

- [Mandated and FYI Items Tracking Sheet](#)

No Action Taken - Canceled or Denied Enhancement Requests

- [No Action Taken - Canceled or Denied Enhancement Tracking Sheet](#)