9.2 Employee HR Status System-wide

Purpose: Use this document as a reference to ensure that an offboarding employee is not active at another institution. The query **QHC_SEC_HR_STATUS_SYSTEM_LEVEL** is featured prominently.

Audience: Local Security Administrators

- You must have at least one of these local college managed security roles:
- ZD_DS_QUERY_VIEWER

You must also have each of these roles to run the QHC_SEC_HR_STATUS_SYSTEM_LEVEL query:

ZD_DS_QRY_SECURITY_TABLES

If you need assistance with the above security roles, please contact your local college supervisor or IT Admin to request role access.

HR Status System-wide Query

When an employee offboards from an institution, it is critical to clean up their security access within the system. However, sometimes it is difficult to ensure that the employee is not active at another institution. Because there is only one User ID in the system for an active employee, it is critical to coordinate with other institutions if the employee transferred and is active. *This query is meant to serve as a secondary tool to help identify inactive employees, vs employees that are still active somewhere in the system. As a security administrator it is important that you also check with your HR counterpart and the HR counterpart at the other institution to confirm employment.*

Also you can look at: <u>9.2 Termination (Offboarding) Checklist Details | 9.2 HCM - HR</u> <u>Core | ctcLink Reference Center</u> for details as well.

Navigation: Menu > Reporting Tools > Query > Query Viewer

- 1. The **Query Viewer** search page displays.
- 2. Enter Query Name **begins with** = "QHC_SEC_HR_STATUS_SYSTEM_LEVEL".
- 3. Select the **Search** button.
- 4. The Search Results section populates.
- 5. Select the Run to **HTML** link.
- 6. The QHC_SEC_HR_STATUS_SYSTEM_LEVEL page opens in a new window.
- 7. The **Company** field is required. **Employee ID** is optional. Entering only the Company code will return information on all employees associated with your company. This can be useful tool for auditing security.
- 8. Select the **View Results** button.
- 9. The data that is returned is shown below. The last two columns have drilldown into CS/FS pillars. For those to work, **you must run the query in HTML mode**.

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Ro	w	Company Query Prompt	Employee Associated I Companies	D Name	System Status	HR Active Companies	HR Inactive Companies	HCM Pillar Min Required Roles	Required Roles Assigned User	Missing CTC_%_DISTR Role	Former Empl Err for Sys Status	PSUser Error for Sys Status	Missing Required Role	Roles Assigned User in Portal	Missing Portal CTC_%_DISTR	Portal Former Error for Status	Portal PSUser Error for Status	Portal SS Role Err for Status	Missing Required Portal Role	Link to CS Roles for Inactive	Link to FS Roles for Inactive

Column Descriptions

- 10. **Company Query Prompt** will display the employee's status for the college entered in the Company field above. *Before onboarding or offboarding a user, confirm they are not active at another college by checking the system status column".
- 11. *Employee Associated Companies* column will list all companies that the user has ever been associated with. The next column will indicate whether the user is an ACTIVE employee in the system.
- 12. *System Status* will display INACTIVE IN SYSTEM if the person is no longer ACTIVE at ANY institution. If it displays ACTIVE, then they are active at one or more institutions across the system.
- 13. *HR Active Companies:* Shows institutions where the employee is Active.
- 14. *HR Inactive Companies:* Shows any institution where the employee is inactive/terminated.

The next set of columns is designed to help understand which are the minimum required roles, which roles are missing, and which roles need to be added.

- 15. *HCM Pillar Minimum Required roles i*s a list of minimum roles required to use the system:
 - 1. CTC_UN_HCM
 - 2. EOPP_USER
 - 3. PAPP_USER
 - 4. NA Payroll WH Form User
 - 5. ZZ PeopleSoft User for active employees

- 6. ZZ Former Employee for inactive employees (role assigned dynamically)
- 7. CTC_XXX_DISTR role assigned dynamically
- 16. *The Required roles Assigned User* column shows which one of the required roles is actually assigned to the user.
- 17. *The Missing CTC_%_DISTR role* shows if the user is missing the tile role in HCM.
- 18. *The Former Empl Err for Sys Status* column shows if the user is inactive and if they do NOT have the ZZ Former Employee role. Role is assigned dynamically when job data is INACTIVE in HCM.
- 19. *The PSUser Error For Sys Status* column will show if they have a role that they should not if they are inactive.
- 20. *The Missing Required role* column shows any required role that the user is missing in HCM.

The Next Set of columns is for Portal Access. Roles Assigned to User in Portal will show you which roles the user has in the portal environment. Keep in mind most of these sync from either HCM or CS across to Portal.

LSA tip: If a user is missing a role in portal, remove the role from the pillar. Save. Add the role in the pillar and save once more. The Integration Broker will assign the role in Portal. The reverse also works to remove a role that is assigned in portal, add it in the pillar and save. Then remove from the Pillar and save. The role will remove from Portal.

- 21. *The Missing Portal CTC_%_DISTR* will show if the user is missing the tile role in portal also. If they are, you would need to add the role in the HCM environment so it will sync to portal.
- 22. *The Portal Former Error for Status* column will show if they are missing the ZZ Former Employee role in Portal. The ZZ Former Employee role is dynamically assigned.
- 23. *Portal PSUser Error for Status:* If a user has the ZZ PeopleSoft User role in Portal and should not. In most of these instances, if the role is removed in HCM it will remove itself in portal.
- 24. **The Portal SS Role Err for Status** column will show other roles assigned to the user in Portal outside the base roles that should not be. For instance, Faculty or Advisor type access remaining on the user in Portal. This access should then be reviewed in CS and removed as appropriate.
- 25. *The Missing Required Portal Role* column will tell you if the user is missing a required role in the portal.
- 26. *The Link to CS Roles for Inactive* column is a drilldown that will show current roles assigned to the inactive user in the CS pillar. Must run query in HTML mode to use the drilldown.
- 27. *The Link to FS Roles for Inactive* column is a drilldown that will show current roles assigned to the inactive user in the FS pillar. Must run query in HTML mode to use the drilldown.

Below are a few examples of results that can be returned.

The first one is active at WA140 and has all required base roles.

The second example is inactive at WA140, and not active at any other institution. In HCM, the ZZ PeopleSoft User role should be removed and replaced with the ZZ Former Employee role (dynamically assigned) and the CTC_%_DISTR role for WA140 added in HCM. Then you can click the links in the Roles assigned in CS and FS to drill down to the respective pillars.

ACTIVE N SYSTEM	140		CTC_%_DISTR (or CTC_%_CC), CTC_UN_HCM, EOPP_USER, PAPP_USER, NA Payroll WH Form User, ZZ_EMPLOYEE	CTC_CLK_CC, CTC_CLK_DISTR, CTC_UN_HCM, ECPP_USER, NA Payroll WH Form User, PAPP_USER, ZZ PeopleSoft User, ZZ_EMPLOYEE				CTC_CL CTC_U CTC_U CTC_U CTC_U PAPP_U User, ZZ Faculty, ZZ_EMF	LK_CC, LK_DISTR, N_CS, N_FSCM, ECM, EOPP_USER, ISER, ZZ PeopleSoft 2 SS Advisor, ZZ SS ZZ_CS_STAFF, PLOYEE						
NACTIVE N YSTEM		140	CTC_%_DISTR (or CTC_W_CC), CTC_UN_HCM, EOPP_USER, PAPP_USER, NA Payroll WH Form User, ZZ_EMPLOYEE	CTC_UN_HCM, EOPP_USER, NA Payroll WH Form User, PAPP_USER, ZZ PeopleSoft User, ZZ_EMPLOYEE	Missing CTC_%_DISTR Role	Missing ZZ Former Employee Role	Assigned ZZ PeopleSoft User Role	CTC_CI CTC_UI CTC_UI PAPP_U User, ZZ	LK_CC, CTC_UN_CS, N_FSCM, N_HCM, EOPP_USER, ISER, ZZ PeopleSoft Z_EMPLOYEE	Missi ZZ Fo Empl Role	ng Assigned rmer ZZ oyee PeopleSo User Role	ft		Click to View Roles Assigned in CS	Click to View Roles Assign in FIN
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Employee name and employee id are left out of all the screen shots but those are columns in the query.

The next one is inactive at two institutions. These two institutions should probably coordinate the effort but the security again needs to be cleaned up. The ZZ Former Employee role in HCM will be added dynamically. They are missing their CTC_%_DISTR role in HCM. Their access in CS should be evaluated as they appear to have been a student.

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- 28. After the ZZ Former Employee role is added dynamically in HCM it will flow to FS; The ZZ PeopleSoft User role needs to be removed.
- 29. For the Employee Associated column:
 - 1. If it displays WA140, WA220 but the person is inactive in system, you will see WA140, WA220 in the HR Inactive Companies column; if they were active at WA140, you would see WA140 in the HR Active column.

Process complete.

Video Tutorial

The video below demonstrates the process actions described in steps listed above. There is no audio included with this video. Select the play button to start the video.

Video Tutorial via Panopto

View the external link to **Employee HR Status System-wide**. This link will open in a new tab/window.