## **Message Center**

**Purpose**: Use this document to reference for using the student Message Center through the Message Center tile on the ctcLink Student Homepage.

Audience: Students; Student Services staff

## **Message Center**

## Navigation: Student Homepage

- 1. Select the Message Center tile.
- 2. The **Message Center** page displays.
- 3. Select a message in your Inbox.
- 4. The message displays.
- 5. If the message allows it, select **Reply**.
- 6. The message Reply area displays.
- 7. Enter your message, then select **Send**.
- 8. Your reply is sent.
- 9. To archive the message, select **Archive**.
- 10. The message moves from the **Inbox** to the **Archived** folder.
- 11. The Archive icon is labeled "Unarchive".

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🔊 Message Center	Message Center 1	Search for threads C	2
	INBOX (1) ARCHIVED (1) Sort By: Date/Time TACOMA.CC Oct 17, 2017 Petition Approved	Tuition Due Reminder Notice Regarding: Tuition Due Reminder Institution: Clark College Notice Expires: Juli 15, 2020	9
	Petition - Administrative	<b>B 07/15/2019 - 5:47 pm   &amp; Charles Our records indicate your tuition for FALL 2018 is still outstanding.</b> The balance owed is due by 5:00 pm, THURSDAY , January 24, 2019. If the amount owed is not paid in full by the due date you will be dropped from your classes. If you believe you should be getting financial aid that covers your tuition, please contact the Financial Aid Office at (360)992-2153 or log into your financial aid portal to ensure all required documents are submitted. You can make payment in full to the cashier's office in Gaiser Hall or by phone at (360) 992-2177. To pay online log in at https://www.clark.edu/current_students/index.php into the submitted to visit the cashier's office to complete the sign up process. If you are not planning on attending Winter 2019, please withdraw from your classes by logging in at https://www.clark.edu/current_students/index.php and setect Web Registration to drop your classes. Alternative funding is available to those who qualify. Please access Work you?	

- 12. Select the **Archived** folder.
- 13. The **Archived** folder displays.
- 14. Select the message you wish to Unarchive.

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	INBOX (1) ARCHIVED (1)	Tuition Due Reminder Notice	₽
	Sort By: Date/Time 🗸	Regarding: Tuition Due Reminder Institution: Clark College Notice Expires: Jul 15, 2020	
	CLARK COLLEGE Jul 15 Tuition Due Reminder Notice Tuition Due Reminder Notice		
		📾 07/15/2019 - 5:47 pm   🛓 Charles 1	
		Our records indicate your tuition for FALL 2018 is still outstanding. The balance owed is due by 5:00 pm, THURSDAY, January 24, 2019. If the amount owed is not paid in full by the due date you <i>will</i> be dropped from your classes. If you believe you should be getting financial aid that covers your tuition, please contact the Financial Aid Office at (360)992-2153 or log into your financial aid portal to ensure all required document are submitted.	5
		You can make payment in full to the cashier's office in Gaiser Hall or by phone at (360) 992-2177. To pay online log in at https://www.clark.edu/current_students/index.php and select the Pay by Credit Card. If you would like to sign up for the Student Tuition Easy Payment Plan (STEPP) go will need to visit the cashier's office to complete the sign up process.	
		If you are not planning on attending Winter 2019, please withdraw from your classes by logging in at https://www.clark.edu/current_students/index.php and select Web Registration to drop your classes.	y n re

- 15. The message displays.
- 16. Select Unarchive.
- 17. The message moves from the **Archived** folder to the **Inbox**.
- 18. Select the **Inbox** folder.
- 19. The message is, again, archivable.

## Process complete.

Please get in touch with your college if you require immediate assistance with ctcLink. Check out the contact information and highlights for each community and technical college.