9.2 Manually Reduce a Term Award

Purpose: Use this document as a reference for how to Manually Cancel a Term Award in ctcLink.

Audience: FA Counselor/Technician.

You must have at least one of these local college managed security roles:

- ZD FA Award Processing
- ZD FA Director
- ZZ FA Award Processing
- ZZ FA Award Processor

If you need assistance with the above security roles, please contact your local college supervisor or IT Admin to request role access.

Manually Reduce a Term Award

The example used in this QRG is for an award that has not yet been disbursed to Customer Accounts.

Navigation: NavBar > Navigator > Financial Aid > Awards > Award Processing > Assign Awards to a Student

- 1. The Assign Awards to a Student search page displays.
- 2. Enter Student **ID**.
- 3. Enter Academic Institution.
- 4. Enter Aid Year.
- 5. Select the **Search** button.
- 6. The Assign Awards to a Student page displays.
- 7. In this example, we'll adjust the student's College Bound Scholarship from \$817 to \$717.

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- 8. In the **Action** box enter "O" if the award is in offered status; enter "B" if the award is in both offered and accepted status.
- 9. In the **Offered** field, enter the adjusted award amount. Tab out of the field.

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- 10. The Award Disbursement/Split page displays.
- 11. Select the **Custom Split** box.
- 12. For terms that have been disbursed in this example, 2177 and 2181 enter the **Disbursed** amount from the rightmost column into the **Offered** amount in the middle column. For our target term, enter the adjusted amount in this example, \$172 into the **Offered** column. The sum of the amounts in the **Offered** column must equal the **Net Award Amount** at the top of the page.
- 13. Select **OK**.

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Disbt ID	Term	Award Period	Level	Offered	Accepted	Net Disbursement Balance	Disbursed
01	2177	Academic		273.00	273.00	273.00	273.00
02	2181	Academic		272.00	272.00	272.00	272.00
03	2183	Academic		172.00	172.00	172.00	0.00

- 14. The Student Aid Package tab displays.
- 15. Note that the **Accepted** amount is now equal to the **Offered** amount.
- 16. Select the **Validate** button.



- 17. A message box displays.
- 18. Select the **OK** button.

RD WI-SP	Q Undergrad Q Retrieve Q Repackage	Package Status Packaging Completed Validate Aggregate Source FA Installation Default Post Award Period Both Academic & Non Std Reset Award Notification Award Notification
0000	Description Federal Pell Grant	Award Validation completed successfully. Please review each award message. (14420,57)
0000 0200 1100	Wa State Need Grant College Bound Scholarshi Subsidized Direct Loan 1	The award amount may have been adjusted as a result of the Validation process.
🔛 Notify	1	

- 19. The Student Aid Package tab displays.
- 20. Select the **Post** button.

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- A message box displays.
 Select the **OK** button.

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	QR	package Award Period Both Academic & Non Std V Reset
		Message
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23. Process complete.